



MICHIGAN DEPARTMENT OF ENVIRONMENTAL QUALITY
OFFICE OF DRINKING WATER AND MUNICIPAL ASSISTANCE
**CONSUMER CONFIDENCE REPORT FOR COMMUNITY WATER SUPPLY
CERTIFICATE OF DISTRIBUTION**

Issued under authority of 1976 PA 399 and Administrative Rules, as amended.

Failure to submit certification is a violation of the Act and may subject the water supply to enforcement penalties.

Supply Name: City of Fremont	County: Newaygo	WSSN: 2490
Population: <input type="checkbox"/> 500 or fewer people	<input checked="" type="checkbox"/> 501 – 9,999 people	<input type="checkbox"/> 10,000 or more people

Community water supplies must confirm that the Consumer Confidence Report (CCR) and any enclosed Public Notices (PN) or notices of CCR availability, have been distributed to customers by July 1 as required under administrative rules R 325.10415 and R 325.10404(4)(c). Supplies must also certify that the information contained in the CCR is correct and consistent with the compliance monitoring data previously submitted to the Michigan Department of Environmental Quality (DEQ). [Return the certification to the appropriate DEQ district office by October 1](#). For addresses, visit www.michigan.gov/deq, click on Locations.

Method of delivery to DEQ

Mail Email Hand Delivery Other _____ Date delivered: **November 29 2023**

Method of delivery to Local Health Department

Mail Email Hand Delivery Other _____ Date delivered: **November 29, 2023**

Method or combination of methods to directly deliver CCR to each bill paying customer. Check all that apply.

Mail or hand deliver a paper copy of CCR. Date(s) mailed or hand delivered: **November 29, 2023**
 Mail or hand deliver notification that the CCR is available at a direct URL. Date(s) delivered to customers: **November 29, 2023**
 Email notification that CCR is available at direct URL: Date(s) emailed: _____
 Email notification that CCR is attached to the email. Date(s) emailed: _____
 Email notification that CCR is embedded in the email. Date(s) emailed: _____

If using notification of CCR availability:

1. Mail a paper CCR to customers who request it and to customers known to be incapable of receiving electronically.
2. Include a copy of the notification to the DEQ district office with this certification form.
3. Explain the nature of the notification, prominently display the direct URL, include statement how to request a paper copy.

Example of Notification of CCR Availability Subject Line: 2012 Drinking Water Quality Report Available.
Message: Your annual report on the source and quality of your drinking water is available on the Web at www.anytown.gov/waterqualityreport. To have a copy mailed to you, contact Anytown at 555-111-1111 or water@anytown.gov.

Option for supplies serving fewer than 10,000 persons: Publish entire report in newspaper, and notify customers via newspaper(s) in which CCR published, mail, email or hand delivery that individual copies will not be mailed, and include statement how to request a paper copy.

Date(s) of publication: _____

Option for supplies serving 500 or fewer persons: Notify customers via mail, email, hand delivery or, with DEQ approval, posting in public places, that a copy of the report is available from the water supply on request.

Date(s) of notification: _____

Post on Internet (required for supplies serving >100,000, optional for others)

Internet address: www.fremontmi.gov Date accessible: **November 29, 2023**

"Good Faith" efforts to reach non-bill-paying consumers (in addition to the method(s) above). Check all that apply.

Mail the report to all postal patrons. Zip codes and dates mailed: **49412 - November 29, 2023**
 Mail to each service connection physical address. Date(s) mailed: _____
 Advertise the availability of the report in the newspapers, on TV, and on the radio.
 Publish the report in a local newspaper.
 Post the report in public places such as cafeterias in public buildings, libraries, churches, and schools.
 Deliver multiple copies for distribution by single-bill customers, e.g., apartments or private employers.
 Deliver the report to community organizations.
 Other: _____

Send to the DEQ a copy of the news articles, a list of channels broadcast and dates, and a list of locations/organizations reports delivered to and dates.

A Tier 3 Public Notice is Distributed with this CCR

This CCR is being used to deliver a Tier 3 Public Notice for one or more violations. To use this Tier 3 delivery option, the CCR must be directly delivered to each bill paying customer or, with DEQ approval, continuously posted, and must be issued within 12 months of learning of the violation. A copy of this form must be delivered to the DEQ within 10 days of delivering the CCR to customers to meet the public notification requirements.

Name/Title: **Jeremy Stariha, Water Supervisor**

Signature:

Date: **November 17, 2023**

See reverse side for U.S. EPA Expectations for Electronic Delivery of CCR

U.S. EPA Expectations for Electronic Delivery of CCR

Instead of mailing the entire CCR to all bill paying customers, water supplies may directly deliver the CCR electronically.

U.S. EPA expects water supplies to deliver the CCR to all bill-paying customers using ANY combination of the following direct delivery methods:

- Mail a paper copy of the CCR.
- Mail a notification of CCR availability.
Supplies could include a statement on the water bill or bill insert or in a separate mailing such as a postcard or a community newsletter.
- Email a notification of CCR availability.
Supplies could include a statement in the text of the email that transmits the water bill or in a separate email message.

The notification of CCR availability:

- Explains the nature of the message.
- Prominently displays an easy-to-type URL that goes directly to the entire CCR. ***The CCR must be on the Internet when the notification of CCR availability is sent out.*** A supply that does not have a web site may attach or insert the CCR in the email.
- States how the customer can request a paper copy.

Here's an example that includes all 3 of the above elements ...

Subject:	Water Quality Report Available
Message:	<i>The water quality report describing the source and quality of your drinking water is available at www.anytown.gov/utilities/WaterQualityReport. To receive a paper copy in the mail, contact us at Utilities@anytown.gov/utilities or 555-123-4567.</i>

Delivery methods NOT considered "direct" are the following, though water supplies are encouraged to use any public outreach venue to promote CCR readership:

- A URL that requires a customer to search or look for the CCR – *a customer may not reach the CCR. A long, hard-to-type URL may also prevent a customer from reaching the CCR.*
- Social media – *membership Internet outlets like Twitter or Facebook require a customer to join the website to read the CCR.*
- Automated phone calls - *the entire content of the CCR cannot be provided in a phone call.*

Final Thoughts:

- Customers known to be unable to receive the CCR electronically, must be sent a paper copy.
- Supplies must continue to make a good faith effort to reach non-bill-paying customers.