



News

FOR IMMEDIATE RELEASE

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Spectrum Health Temporarily Closes Walk-In Clinics

Providers available via virtual visits so patients can stay in their homes

GRAND RAPIDS, March 26, 2020—Spectrum Health is closing all walk-in clinics in West Michigan and encouraging people to connect virtually with a provider.

The clinics will be temporarily closing effective immediately until further notice.

Spectrum Health offers alternatives for [accessing](#) health care for non-life-threatening emergencies. People experiencing emergencies should call 911 immediately.

To limit unnecessary exposure to COVID-19, Spectrum Health has enabled our primary care and most of our specialty care medical teams to see patients through a virtual visit. For needs requiring a face-to-face visit, there are locations available and open to patients, including urgent care sites and labs. Care options are available to all patients.

To learn more about current options, including examples of where to seek treatment based on specific conditions and how to schedule an appointment, visit www.spectrumhealth.org/patientaccess.

For more information and to stay current on Spectrum Health COVID-19, please visit <https://www.spectrumhealth.org/covid19>

COVID-19 SCREENING: Spectrum Health's phone and virtual screening options can help those who have symptoms and may be concerned they have the virus. The purpose is to prevent the spread of illness by enabling people to seek the information they need from their homes, while making it easy and convenient for them. Spectrum Health advises people to take the following steps from their home. (A screening is not a test.)

- **READY:** Visit spectrumhealth.org/covid19 to stay informed and review free screening options.
- **CONNECT:** For people in the state of Michigan and experiencing symptoms, get screened by calling Spectrum Health's hotline at 833.559.0659 or by using Spectrum Health's virtual chat found on spectrumhealth.org/covid19.
- **GO:** Spectrum Health providers will determine if a person needs further evaluation and, if so, provide instructions for specimen collection.

About Spectrum Health

[Spectrum Health System](#), a not-for-profit, integrated health system, is committed to improving the health

and wellness of our communities. We live our mission every day with 31,000 compassionate professionals, 4,500 medical staff experts, 3,300 committed volunteers and a [health plan](#) serving 1 million members. Our talented physicians and caregivers are privileged to offer a full continuum of care and wellness services to our communities through 14 hospitals, including [Helen DeVos Children's Hospital](#), 155 ambulatory sites and telehealth offerings. We pursue health care solutions for today and tomorrow that diversify our offerings. Locally-governed and based in Grand Rapids, Michigan, our health system provided \$585 million in community benefit in fiscal year 2019. Thanks

to the generosity of our communities, we received \$30 million in philanthropy in the most recent fiscal year to support research, academics, innovation and clinical care. Spectrum Health has been recognized as one of the nation's 15 Top Health Systems by Truven Health Analytics®, part of IBM Watson Health™.

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